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Information and Communication Technologies Authority

Clearance to import ICT Equipment Guidelines
Guidelines made under Section 17(3) of Information and Communication
Technologies Act 2001 (as amended) and the Information and Communication
Technologies (Clearance to Import ICT Equipment) Regulations 2019

25 March 2025

Preamble

Under Section 17(3) of Information and Communication Technologies Act 2001 (as amended) the Information and Communication Technologies Authority shall have the power to make such determinations, issue such directives and guidelines, and do such acts and things, as are incidental or conducive to the attainment of its objects and the discharge of its functions.

Pursuant to Section 17(3) of Information and Communication Technologies Act 2001 (as amended) and the Information and Communication Technologies (Clearance to Import ICT Equipment) Regulations 2019, the ICT Authority hereby issues the relevant set of guidelines (hereafter referred to as ‘Clearance to import ICT Equipment Guidelines’), which shall govern the importation of ICT Equipment in the Republic of Mauritius.

The ‘Clearance to import ICT Equipment Guidelines’ also sets out the procedure to be followed by licensed dealers, non-commercial importers of ICT Equipment and courier licensees to apply to the ICT Authority for clearance to import ICT equipment.

Revisions

Revision No.	Date	Nature of Revision
V1	Sep-19	Creation of document.
V2	Apr-22	Changes brought: a) Addition of Procedures for Courier Licensees applying for clearance to import for non-commercial purposes on behalf of importer (individuals and companies)
V3	Oct-23	Changes brought: a) Modification of Procedures for individuals and companies applying for clearance to import for non-commercial purposes and Courier Licensees applying for clearance to import for non-commercial purposes on behalf of importer (individuals and companies), for the inclusion of split steps and a search facility for common Free Entry and Listed Regulated equipment. b) Addition of a procedure for grey listing of applicants who repeatedly submit incorrect information during automated clearance procedures.
V4	Mar-25	Changes brought: a) Addition of the requirement to provide the Airway Bill or Bill of Lading or Tracking ID for individuals and companies applying for clearance to import for non-commercial purposes and Courier Licensees applying for clearance to import for non-commercial purposes on behalf of importer (individuals and companies). b) Modification of Declaration of Compliance procedure.

1.0 Introduction

The ICT Authority is hereby issuing the present set of guidelines for the purpose of submitting applications for clearance to import to the ICT Authority for appropriate onward determination. The present set of guidelines shall be binding on all ICT equipment importers and licensed dealers.

These guidelines set out:

1. The procedures to be followed to make an application to the ICT Authority for a clearance to import an ICT equipment for both commercial and non-commercial purposes;
2. The listing of the standards to which categories of ICT equipment are required to comply with.
3. The listing of all persons to whom the Authority has issued a dealers' licence to sell, expose or offer for sale or hire telecommunication and radiocommunication apparatus or devices.
4. The listing of all ICT equipment (identified by their make and model) which have been granted type approval certificate by the Authority.
5. The listing of prohibited ICT equipment.
6. The listing of all ICT equipment intended for selling, exposing or offering for sale or hire under a valid dealers' licence for which a clearance to import is subject to a type approval certificate.
7. The listing of all ICT equipment intended for selling, exposing or offering for sale or hire under a valid dealers' licence for which a clearance to import is subject to a declaration of compliance only.
8. The listing of all ICT equipment intended for selling, exposing or offering for sale or hire under a valid dealers' licence for which a clearance to import is not subject to a type approval certificate or a declaration of compliance.
9. The listing of all ICT equipment intended for professional use (e.g. Private Mobile Radio, Maritime VHF Radio), corporate private networks (e.g. outdoor access points) and public operator networks (e.g. Radio Base Stations) for which Clearance to import is subject to a type approval certificate and licence to operate.

10. The listing of all ICT equipment for non-commercial purposes (including for personal use and for offering as gifts) for which no licence and no type approval certificate is required

11. The listing of free entry ICT equipment for non-commercial purposes (including for personal use and for offering as gifts) for which no licence and no type approval certificate is required.

IT equipment without radio part such as routers, switches and firewalls as well as toys with wireless functionalities, including radio-controlled toys, falling under the scope of Toys (Safety) Regulations 1994 and the Toys (Safety) (Amendment) Regulations 2018, made under the Consumer Protection Act 1991 do not fall under the scope of these set of guidelines.

The Authority shall periodically review the present set of guidelines

2.0 Definition of Terms

“Accredited Laboratory” means a laboratory duly recognized by their national accreditation bodies as being competent to carry out specific tests.

“CE marking” means the marking affixed on the packaging of the ICT equipment as well as the ICT equipment itself, indicating, to consumers and public authorities, conformity of the ICT equipment to the essential requirements defined in the European Directive 2014/53/EU and is the visible consequence of the conformity assessment process under the said Directive;

“Clearance to import” means a clearance issued by the Authority to import an ICT equipment as per the procedures defined under the Guidelines;

“Courier licensee” means a company or individual holding a valid Courier Service Licence from the Postal Authority to establish and operate a courier service offered to the public.

“Dealer” means a company or individual holding a valid licence from the ICT Authority to sell, expose or offer for sale or hire telecommunication and radiocommunication apparatus or devices.

“Declaration of compliance” means a declaration made by a licensed dealer to certify that the ICT equipment he wishes to import meets the standards as determined by the Authority;

“free entry ICT equipment” means an equipment imported for non-commercial purposes, including for personal use and for offering as gifts;

“Grey list” means a list of applicants (Dealer Licensees and companies/individuals) who have repeatedly submitted incorrect information for the purpose of clearance.

“ICT equipment” means –

- (a) an equipment intended for telecommunication or radiocommunication; or
- (b) a radiocommunication component intended to be incorporated into an equipment; or
- (c) an equipment whose primary function is not for radiocommunication but which incorporates radiocommunication components, and listed in the present set of guidelines;

“importer” means an individual or company who has brought or cause to be brought any ICT equipment into Mauritius from any country.

“Manufacturer’s Declaration of Conformity” means a document issued by the manufacturer of an ICT equipment in which he declares, under his responsibility that the ICT equipment conforms to all required standards and directives. It may also contain a brief description of the ICT equipment.

“Notified Body” means an entity designated by the competent authorities of the Member States of the European Union to perform assessment tasks described in the Radio Equipment Directive.

“prohibited ICT equipment” means an ICT equipment which, by virtue of its operating frequency band or other technical and regulatory characteristics, no type approval certificate and no clearance to import may be granted irrespective of whether the ICT equipment bears the CE marking or not, except where such ICT equipment is intended to be used for the purpose of national security and public order;

“Technical brochure” means a document providing a general description of the ICT equipment including photographs or illustrations, the operating frequencies of the equipment as well as the output power of the equipment.

“Type Approval certificate” means a certificate issued by the Authority in respect of an ICT equipment which meets a minimum set of regulatory, technical and safety requirements authorising the sale and use of the ICT equipment on the basis of which a Clearance to import that equipment may be granted.

3.0 Technical Standards

- 3.1 Under section 18 (1) (n) of the ICT Act 2001 (as amended), the ICT Authority must “ensure the safety and quality of every information and communication services including telecommunication service and, for that purpose, determine technical standards for telecommunication network, the connection of customer equipment to telecommunication networks.”
- 3.2 Pursuant to section 18 (1) (n) of the ICT Act 2001 (as amended) and the Information and Communication Technologies (Clearance to Import ICT Equipment) Regulations 2019, the ICT Authority has determined technical standards for telecommunication network and the connection of customer equipment to telecommunication networks. The list may be consulted [here](#). All ICT equipment imported for use in Mauritius shall comply with these standards, as applicable.

4.0 The procedures to be followed to make an application to the ICT Authority for a clearance to import an ICT equipment.

Applications to the ICT Authority for a clearance to import an ICT equipment for both commercial and non-commercial purposes must be made through the [ICTA Online Portal](#) provided.

All Applicants are required to register and login in the system prior to submitting any application for clearance.

All applicants are required to specify the Airway Bill or Bill of Lading or Tracking ID of all ICT Equipment imported.

4.1 Prohibited ICT Equipment

The list of prohibited ICT equipment (**List A**) is available [here](#). **No** clearance to import such equipment may be granted irrespective of whether the ICT equipment bears the CE marking or not, except where such ICT equipment is intended to be used for the purpose of national security and public order.

4.2 ICT equipment imported for commercial purposes

4.2.1 Companies or individuals importing ICT equipment for commercial purposes which includes selling, exposing or offering for sale or hire, are required to ensure that they hold a valid Dealer's licence issued by the ICT Authority.

4.2.2 The list of all persons holding a valid dealers' licence issued by the Authority may be consulted [here](#).

4.2.3 ICT equipment imported for commercial purposes are classified under three categories:

- i. Terminal equipment without radio part intended for selling, exposing or offering for sale or hire under a valid dealers' licence for which a clearance to import is not subject to a type approval certificate or a declaration of compliance. The list (**List G**) may be consulted [here](#).
- ii. ICT equipment intended for selling, exposing or offering for sale or hire under a valid dealers' licence for which a clearance to import is subject to a declaration of compliance by importer. The list (**List C**) may be consulted [here](#).
- iii. ICT equipment intended for selling, exposing or offering for sale or hire under a valid dealers' licence for which a clearance to import is subject to a type approval certificate. The list (**List B**) may be consulted [here](#).

4.2.4 Procedures for Dealers applying for clearance

- i. Prior to applying for clearance, dealers are required to register and/or log into the [ICTA Online Portal](#) using their registered email and follow instructions.
- ii. For clearance to import equipment listed in [List G](#), dealers are required to fill-in the requested information for **ALL** such equipment imported in the Section provided and certifying that they agree to the applicable conditions, after which an automated clearance is provided. If no such equipment is imported the Dealer may proceed to the next Section.

Where it has come to the notice of the Authority that incorrect information has been repeatedly submitted and automated clearance has been obtained, the ICT Authority may include the applicant in the Grey List and take such measures as per Section 6 of the Information and Communication Technologies (Clearance to Import ICT Equipment) Regulations 2019.

- iii. For clearance to import equipment listed in [List C](#), dealers are required to enter the requested information for **ALL** such equipment imported, upload all required documents in the Section provided and provide a Declaration of Compliance, after which an automated clearance is provided. If no such equipment is imported, the Dealer may proceed to the next Section.
- The clearance to import ICT equipment listed in [List C](#) is granted subject to a declaration of compliance made by the Dealer. Dealers are required to ensure from their supplier that the equipment they are importing comply with the all standards determined by the ICT Authority and applicable to such equipment. Where an ICT equipment is capable of taking different configurations, the conformity assessment shall confirm whether the equipment complies with all required standards for all possible configurations.
 - When making a declaration of compliance, dealers are required to upload scanned copies of the technical brochure and the Manufacturer's Declaration of Conformity of the equipment. Dealers are strongly advised to obtain all required documents prior to making an application for clearance.
 - A maximum of 5 entries along with their mandatory documents can be submitted in a single application. Dealers may submit any number of applications provided they have submitted the mandatory documents.
 - When requesting clearance to import mobile phones, licensed dealers will have to submit the Type Allocation Codes (TAC) (first eight digits of International Mobile Equipment Identity (IMEI) number) of the mobile phone allocated to the manufacturer by the GSM Association. This information may be obtained from the manufacturer / supplier.
 - Where a Dealer has applied for and been granted a clearance to import a particular equipment (as identified by its make and model), the clearance shall remain valid:
 - as long as the dealer's licence is valid
 - unless revoked by the ICT Authority, in accordance with the Information and Communication Technologies (Clearance to Import ICT Equipment) Regulations 2019.
 - For the purpose of business facilitation, declaration of compliance submitted by a dealer, including documents thereof, may be verified by the Authority after the grant of a clearance to import.
 - Where it has come to the notice of the Authority that a false declaration of compliance has been submitted, the ICT Authority may include the

applicant in the Grey List and take such measures as per Section 7 of the Information and Communication Technologies (Clearance to Import ICT Equipment) Regulations 2019 and reproduced at section 5.0 of these set of guidelines.

- iv. Clearance to import equipment listed in [List B](#) commercial purposes, is subject to a type approval by the ICT Authority.

The list of all ICT equipment which have been granted type approval certificate by the Authority may be consulted [here](#) .

When applying for type approval, the dealer must specify the following information:

- Type of equipment
- Make and model of equipment
- Airway Bill or Bill of Lading or Tracking ID of the equipment
- Operating frequency and must upload the:
 - Technical brochure of the equipment
 - Relevant documents certifying that the equipment complies with such standards determined by the Authority including:
 - Manufacturer’s Declaration of Conformity
 - EU-type examination certificate and its annexes as delivered by the Notified Body involved.
 - Test reports issued by accredited laboratories

The type approval application may then be submitted to the ICT Authority for appropriate onward determination.

Dealers are strongly advised to obtain all required documents prior to making an application for type approval.

One application form per model of equipment is required.

4.3 ICT equipment imported for non-commercial purposes

4.3.1 Importation of ICT equipment for non-commercial purposes includes:

- Importation by individuals for personal use
- Importation by companies for internal use
- Importation for offering as gift

4.3.2 A Dealers' Licence is required for activities including the selling, exposing or offering for sale or hire of an ICT Equipment. Operating without a valid licence is an offence under section 46 of the ICT Act 2001(as amended). Any person who commits an offence under the said Act shall, on conviction, be liable to a fine not exceeding 1,000,000 rupees and to penal servitude for a term not exceeding 10 years.

4.3.3 ICT equipment imported for non-commercial purposes are classified under three categories:

- ICT equipment intended for professional use such as Private Mobile Radio and Maritime VHF Radio, for corporate private networks such as outdoor access points and for public operator networks such as Radio Base Stations, for which clearance to import is subject to a type approval certificate and licence to operate. The list (**List D**) may be consulted [here](#).
- **ICT equipment** for non-commercial purposes (including for personal use and for offering as gift) for which no licence and no type approval certificate is required. The list (**List E**) may be consulted [here](#).
- **Free entry** ICT equipment for non-commercial purposes (including for personal use and for offering as gift) for which no licence and no type approval certificate is required. The list (**List F**) may be consulted [here](#).

4.3.4 Procedures for individuals and companies applying for clearance to import for non-commercial purposes:

- i. Applicants are required to register and/or log into the [ICTA Online Portal](#) prior to submitting an application for clearance to import ICT equipment.
- ii. Applicants are required to identify the Category under which the equipment imported is listed. A non-exhaustive reviewed list of previously cleared Free entry ICT Equipment (List F) as well as Listed Regulated Equipment (List E) is available under each Category of equipment.
- iii. For clearance to import free entry ICT equipment listed in List F or List E, applicants are required to search for the exact make and model of the equipment under the available list of equipment,
 - where, a match of the exact make and model is obtained, the applicant is required to select the matching row, specify the quantity of equipment, specify the purpose of the equipment, specify the Airway Bill or Bill of Lading or Tracking ID of the equipment and certify that they agree to the applicable conditions, after which an automated clearance is provided.

Note that, where it has come to the notice of the Authority that incorrect information has been repeatedly submitted and automated clearance has been obtained, the ICT Authority may include the applicant in the Grey List and take such measures as per Section 6 of the Information and Communication Technologies (Clearance to Import ICT Equipment) Regulations 2019.

- where, no match is obtained, the applicant is required to follow the steps specified below.
- iv. For clearance to import **free entry** ICT equipment listed in [List F](#), applicants are required to enter the requested information for **ALL** such equipment imported and declare that the equipment is not intended for sale. If no such equipment is imported the applicant choose a different type of application.
- v. Applicants are requested to specify the purpose of the ICT equipment being imported, the Airway Bill or Bill of Lading or Tracking ID of the equipment and to provide a website address/hyperlink/URL providing a description of the equipment for verification by the Authority.

Information submitted in the context of application for clearance to import free entry ICT equipment may be verified by the Authority after the grant of the clearance to import.

- vi. For clearance to import ICT equipment listed in [List E](#), applicants are required to enter the requested information for **ALL** such equipment imported, upload all relevant documents available, declare that the equipment is not intended for sale and proceed accordingly.

When applying for clearance to import a regulated equipment for non-commercial use, applicant must specify the following information:

- Type of equipment
- Make and model of equipment
- The quantity imported
- The Airway Bill or Bill of Lading or Tracking ID of the equipment

Upload documents available to them, including:

- Technical brochure of the equipment
- Relevant documents certifying that the equipment complies with such standards determined by the Authority:
 - Manufacturer's Declaration of Conformity
 - EU-type examination certificate and its annexes as delivered by the Notified Body involved.
 - Test reports issued by accredited laboratories

The application for clearance may then be submitted to the ICT Authority for appropriate onward determination.

If no such equipment is imported, the Applicant may proceed to the next Section.

- vii. Clearance to import for equipment listed in [List D](#), is subject to a type approval by the ICT Authority and a **licence** issued by the ICT Authority to operate the equipment.

The list of all ICT equipment which have been granted type approval certificate by the Authority may be consulted [here](#).

When applying for clearance of an ICT equipment requiring type approval, applicant must specify the following information:

- Type of equipment
- Make and model of equipment
- The quantity imported
- The Airway Bill or Bill of Lading or Tracking ID of the equipment

and upload the:

- Technical brochure of the equipment
- Relevant documents certifying that the equipment complies with such standards determined by the Authority including:
 - Manufacturer's Declaration of Conformity
 - EU-type examination certificate and its annexes as delivered by the Notified Body involved.
 - Test reports issued by accredited laboratories

The type approval application may then be submitted to the ICT Authority for appropriate onward determination.

Applicants are strongly advised to obtain all required documents prior to making an application for type approval.

One application form per model of equipment is required.

Where a clearance to import an ICT equipment is subject to the issue of a licence, the clearance shall be granted upon successful determination of the licence.

4.3.5 Procedures for Courier Licensees applying for clearance to import for non-commercial purposes on behalf of importer (individuals and companies):

- i. Prior to applying, Courier Licensees are required to obtain the following:
 - the particulars (Name, NIC, Address, Contact No., Email) of the importer, the purpose and a description of the imported device.
 - an authorisation from the importer authorising Courier Licensees to request for the clearance on his/her behalf.
 - The Airway Bill or Bill of Lading or Tracking ID of the equipment.
- ii. Courier Licensees are required to log into the ICTA Online Portal using their email address which has been duly registered with the Authority and to follow instructions.
- iii. Courier Licensees are required to identify the Category under which the equipment imported is listed. A non-exhaustive list of common previously cleared Free entry ICT Equipment (List F) as well as Listed Regulated Equipment (List E) is available under each Category of equipment.
- iv. For clearance to import free entry ICT equipment listed in List F or List E, applicants are required to search for the exact make and model of the equipment under the available list of equipment,
 - where, a match of the exact make and model is obtained, the applicant is required to select the matching row, specify the quantity of equipment, specify the purpose of the equipment, specify the Airway Bill or Bill of Lading or Tracking ID of the equipment and certify that they agree to the applicable conditions, after which an automated clearance is provided.

Note that, where it has come to the notice of the Authority that incorrect information has been repeatedly submitted and automated clearance has been obtained, the ICT Authority may include the applicant in the Grey List and take such measures as per Section 6 of the Information and Communication Technologies (Clearance to Import ICT Equipment) Regulations 2019.

- where, no match is obtained, the applicant is required to follow the steps specified below.

- v. For clearance to import ICT equipment listed in [List F](#), Courier Licensees are required to enter the requested information for **ALL** such equipment imported and declare that the equipment is not intended for sale.
- vi. Applicants are requested to specify the purpose of the ICT equipment being imported, the Airway Bill or Bill of Lading or Tracking ID of the equipment and to provide a website address/hyperlink/URL providing a description of the equipment for verification by the Authority.
- vii. For clearance to import ICT equipment listed in [List E](#), if the equipment is not found in the list of previously cleared equipment, the importer should request for the clearance himself/herself.
- viii. Information submitted in the context of application for clearance to import free entry ICT equipment may be verified by the Authority after the grant of the clearance to import.

One application form per model of equipment is required.

5.0 Grey List

Where it has come to the notice of the Authority that an applicant (Dealer Licensees and companies /individuals) has repeatedly submitted incorrect information and has obtained automated clearance, the ICT Authority may include that applicant in the Grey List such that any future application submitted by the applicant will no longer be subject to automated clearance. A notification email will be sent to the applicant informing the latter of the inclusion in the Grey List.

On receipt of an application for clearance to import an ICT equipment from an applicant listed in the Grey List, the Authority shall grant or refuse to grant the clearance not later than 2 working days after the effective date of receipt of the application.

Where the Authority is satisfied that an applicant listed in the Grey List has submitted the required information for several applications, the ICT Authority may remove that applicant from the Grey List. A notification email will be sent to the applicant informing the latter of the exclusion from the Grey List.

6.0 False Declaration

Where it has come to the notice of the Authority that a false declaration of compliance has been submitted, the Authority may, as per the provisions of the Information and Communication Technologies (Clearance to Import ICT Equipment) Regulations 2019: -

- (a) request the licensed dealer to forthwith remove the ICT equipment from the market;
- (b) request the licensed dealer to recall the ICT equipment at its own cost where the equipment represents a safety risk to the users or where harmful interference to legitimate radiocommunication systems may result from the operation of the equipment;
- (c) suspend or revoke the licence of the dealer in accordance with the relevant provisions of the Act;
- (d) take such other measures as it may, in the circumstances, determine.

7.0 Manufacturers

Effective as from 01 October 2019, the Information and Communication Technologies (Clearance to Import ICT Equipment) Regulations 2019 requires that a licensed dealer be in possession of all relevant compliance documents (such as the technical brochure and the Declaration of Conformity or test reports) for the purpose of applying for and obtaining a clearance to import radio communication equipment into the Republic of Mauritius.

Manufacturers or their representatives, who would wish their ICT equipment to be commercialised in the Mauritian market, are therefore only expected to provide the local licensed dealers, importing and selling their ICT equipment, with all the necessary compliance documents.

Application for type approval may be considered from Manufacturers, or their representative, wishing to commercialise, through licensed dealers, radio equipment, as categorised in [List B](#), on the territory of Mauritius.

No Type approval certificate will be issued to the Manufacturer. The make and model of the type approved equipment will be published under the list of type approved equipment on the ICTA website.

Lists published under and the Information and Communication Technologies (Clearance to Import ICT Equipment) Regulations 2019

- i. The listing of all persons to whom the Authority has issued a dealers' licence to sell, expose or offer for sale or hire telecommunication and radiocommunication apparatus or devices [[Dealers list](#)].
- ii. The listing of all ICT equipment (identified by their make and model) which have been granted type approval certificate by the Authority [[List of Type approved equipment](#)]
- iii. The listing of standards to which categories of ICT equipment are required to comply, which may be consulted [here](#).
- iv. The listing of prohibited ICT equipment. [[List A](#)].

No clearance to import such prohibited ICT equipment may be granted irrespective of whether the ICT equipment bears the CE marking or not, except where such ICT equipment is intended to be used for the purpose of national security and public order.

- v. The listing of ICT equipment intended for selling, exposing or offering for sale or hire under a valid dealers' licence for which a clearance to import is subject to a type approval certificate. [[List B](#)]
- vi. The listing of ICT equipment intended for selling, exposing or offering for sale or hire under a valid dealers' licence for which a clearance to import is subject to a Declaration of compliance only. [[List C](#)]
- vii. The listing of ICT equipment intended for selling, exposing or offering for sale or hire under a valid dealers' licence for which a clearance to import is not subject to a type approval certificate or a declaration of compliance. [[List G](#)].
- viii. The listing of ICT equipment intended for professional use such as Private Mobile Radio and Maritime VHF Radio, for corporate private networks such as outdoor access points and for public operator networks such as Radio Base Stations, for which clearance to import is subject to a type approval certificate and licence to operate. [[List D](#)]
- ix. The listing of ICT equipment for non-commercial purposes (including for personal use and for offering as gifts) for which no licence and no type approval certificate is required. [[List E](#)]

- x. The listing of free entry ICT equipment for non-commercial purposes (including for personal use and for offering as gifts) for which no licence and no type approval certificate is required. [[List F](#)]